

Minutes of the Health & Human Services Committee

Thursday, May 29, 2008

Chair Paulson called the meeting to order at 1:00 p.m.

Present: Supervisors Duane Paulson (Chair), Bill Zaborowski, Janel Brandtjen, Pauline Jaske, and Kathleen Cummings. **Absent:** Jim Jeskewitz and Gilbert Yerke.

Also Present: Chief of Staff Lee Esler, Senior Services Director Cathy Bellovary, Senior Services Analyst Barbara Woyak, Public Health Supervisor Irene Ridgeman, Health & Human Services Director Peter Schuler, and Financial Analyst Bill Duckwitz.

Approve Minutes of 5-1-08

MOTION: Zaborowski moved, second by Brandtjen to approve the minutes of May 1. Motion carried 5-0.

Read Correspondence

Paulson noted that revised meeting schedules for the HHS committee, HHS Board, and combined meetings were e-mailed and put in mailboxes. He advised of yet another revision not listed on this schedule: the October 30 meeting will be committee only.

Executive Committee Report of 5-19-08

Paulson said the Executive Committee, at their last meeting, reviewed completed information technology projects, and discussed potential long-term plans for maintaining and renovating the Courthouse.

Schedule Next Meeting Dates

Paulson advised the next committee meetings are scheduled for June 12 (combined with the H&HS Board), and June 26 (committee only).

Announcements

Esler said Public Works Committee toured the Human Services Center this morning to better understand future capital projects relating to the building. It was suggested that the entire County Board tour the building. Reporters were present so there may be articles in tomorrow's newspapers.

Review and Accept the Department of Senior Services 2007 Annual Report

Woyak and Bellovary reviewed their annual report as outlined. Revenues (state, federal, County tax levy, donations, etc.) in 2007 were \$3,650,938. Overall, the department received an average of 293.7 telephone and e-mail contacts per day in 2007, and increase of 10.5% from 2006. New programs implemented last year include "Elder Care and Work: Finding the Balance" and the Seniors on the Go Shared-Fare Taxi began operation in the village and town of Mukwonago. In addition, caregiver resource library satellite locations were expanded.

Volunteer contributions increased by 223 hours in 2007, making the greatest difference in the home delivered meals program and the volunteer visiting program. Using minimal Waukesha County wage scales as a base, the total hours volunteered equate to \$340,253. The department

and its volunteers collaborate with many other agencies including the United Way, Medical College of Wisconsin, Waukesha County Health & Human Services, and many others.

The Information and Assistance Center assesses needs and provides information about programs and services. Staff here determine eligibility for programs, act as an advocate, and coordinate emergency intervention. Information and Assistance received 9,848 contacts in 2007, an increase of 2.8% from 2006.

The intent of the Family Caregiver Support Program is to provide information, support and assistance to family caregivers of older adults, and to grandparents and relative caregivers, age 60 years or older, caring for children age 18 or younger. In 2007, an estimated 2,009 caregivers were assisted by this program, a decrease of 36.4% from 2006. The decrease is primarily due to a temporary closing of the Caregiver Resource Library.

The Benefit Specialist Services Program assists older adults with problems concerning Social Security, Supplemental Social Security, Medicare, and other benefit programs. Staff also help with consumer problems such as property tax issues, landlord/tenant concerns, etc. In 2007, 271 older adults received Benefit Specialist services, an increase of 18 or 7.1% from 2006. Staff discussed long wait lists for these services although they anticipate that the new, additional benefits specialist position (due to the creation of the ADRC) will help ease the wait.

Community Services assists older adults with daily living activities to complement the support from family, friends, or other caregivers. The services are intended to allow older adults to remain living safely in their own home and avoid or delay moving them to alternative care such as more costly nursing homes. Services include homemaker services, personal care, chore and household and home repair services, respite care, etc. In 2007, 577 clients were served versus 591 in 2006, a decrease of 14 clients or 2.4%.

Adult Day Center Services include supervision, personal care, medication reminders, exercise, therapies, and peer socialization for older adults in a group setting. With 1,940 days of service, subsidized adult day services increased in 2007 by 102 days or 5.5% from 2006. The number of participants increased by 3 or 8.6% from 2006.

The department is the lead agency in Waukesha County for implementation and operation of the Elder Abuse and Neglect reporting system. Health & Human Services conducts investigations or abuse or neglect and files reports with Senior Services who in turn files the reports with the State. During 2007, 83 total cases of elder abuse and neglect were reported for County residents age 60 and above, an increase of 3 or 3.8% from 2006. Of the total reported cases in 2007, 24 or 28.9% were substantiated compared to 41.3% substantiated cases in 2006. Staff will give a detailed presentation on this item at a future meeting.

Senior dining includes both Senior Dining Centers and Home Delivered meals. The program provides low cost nutritious meals to older adults who may be frail, isolated, homebound, or disadvantaged. In 2007, 59,960 senior dining meals were served in comparison to 64,658 during 2006, a decrease of 4,698 meals or 7.3%. The 2007 average donation per meal of \$2.16 was 0.5% less than the average donation of 2006. The net program cost per Senior Dining Center meal served, which is comprised of the total cost per meal less the average donation per meal, was \$6.06 in 2007, an increase of 10.2% from the 2006 net cost of \$5.50.

Specialized Transportation Services include Rideline, the Shared Fare Taxi Program, and senior shuttles in Menomonee Falls and Sussex. Services vary depending on the community in which they reside and whether the individual is ambulatory or non-ambulatory. Fares for one-way trips are subsidized depending on the person's ability to pay, the distance traveled, the transportation program used, and the subsidy rate. The total number of one-way trips for all transportation services provided in 2007 decreased by 530 or 0.8% from 2006. The average net cost per one-way trip, including all transportation services, was \$10.95 in 2007 which is \$0.56 higher than in 2006. Rideline was the most expensive at an average of \$24.73 per each one-way trip while Shared Fare Taxi was the least expensive at \$4.55 per one-way trip. The number of unduplicated passengers utilizing transportation services increased by 63 passengers or 3.4% from 2006. Staff will give a detailed presentation on this item at a future meeting.

The Volunteer Services Program includes recruitment, training, placement, and retention of volunteers. During 2007, 1,433 individuals and group members volunteered in the programs coordinated by Senior Services. The number of volunteer hours increased by 222 hours or 0.6% from 2006.

MOTION: Cummings moved, second by Jaske to accept the Department of Senior Services 2007 Annual Report. Motion carried 5-0.

Educational Presentation on the Public Health Division of the Health & Human Services Department

Ridgeman distributed an array of information pertaining to today's discussion. She said the majority of their services are mandated by the State. The Public Health Division has regulatory powers and enforcement powers to enforce State Statutes. Their mission is committed to preventing disease and promoting health for all citizens in Waukesha County. The division offers a wide range of public health services focused on the control and containment of communicable and chronic diseases. They do charge fees for services and bill Title 19 and Medicare when they can. However, nobody is ever denied service if they can't pay.

The department has a total of 39.99 full-time equivalent positions, about ten of which are grant funded. The total 2008 budget for the Public Health Division is \$3,598,698. Of that total, \$1,018,737 is grant funds, \$408,010 is charges for services, and \$2,171,951 is County tax levy.

Ridgeman explained the various services and programs offered by the division which include Childhood Lead Poisoning Prevention Services, Prevention of Child Abuse on Neglect, Child Health, STI (Sexually Transmitted Infections) and HIV clinics, WIC (Women, Infants & Children) Nutrition Program, Maternal Health Services, Adult and Senior Citizen Health Services, Childhood and Adult Immunization clinics, Nurse Call Center Information and Referral Services, and flu and international travel immunization clinics.

Ridgeman said they do about 2,000 preventative Well Child Exams for kids and are reimbursed by Title 19. In addition, nursing staff go into the community to talk to parents about lead and they screen about 2,000 kids each year. The success rate of this program is 99%. The Prenatal Care Coordination Program is for pregnant women, most of whom are on Title 19, and are at high risk of having a very unhealthy birth outcome. They are reimbursed by Title 19 for those on Title 19. Many of these women are cognitively impaired, have mental illnesses, have drug

and alcohol issues, are homeless, etc. The success rate of this program is 96%. The WIC Program is fully supported by federal dollars and eligibility requirements apply. It is a nutritional support program for pregnant women, breastfeeding women, and children up to the age of 5. About 4,000 people utilize this program annually. They do health fairs around the community and for County employees by offering cholesterol and blood pressure screenings, etc. and they do charge for these. This is a very small component of the division. Communicable Disease Control is by far the biggest area in the division and where the greatest amount of resources is allocated. They are statutorily required to follow-up on 90 reportable communicable diseases and it is their responsibility to try and break the chain of infection and stop it. A component of the Communicable Disease Program is the childhood immunization program. This is a very popular service and they are offered at ten different sites (mostly churches) throughout the county. They do about 10,000 immunizations each year and people are charged for them. Ridgeman said the immunization program is complicated, always changing and expanding. Schuler said this has and will continue to pose staffing issues. The STI Clinic is held at Waukesha Memorial Hospital six times per month. Staff offer counseling, education, and treatment and they do charge for this service. HIV screening is reimbursed by the State. Community Health and Disease Surveillance is basically the infrastructure of the division. They deal with data and statistics, public health preparedness, and must meet various prescribed objectives. This also is very time consuming but it is for the betterment of the agency.

Ridgeman encouraged committee members to read the Waukesha County Health Report Card and Government in Action.

Tour the Public Health Building Located at 615 W. Moreland Blvd.

Ridgeman and staff led the committee on a tour of the Public Health Building.

Future Agenda Items

- Educational Presentation on Elder Abuse and Neglect by Senior Services Staff (to be held on a combined meeting date)
- Educational Presentation on Specialized Transportation Services (to be held on a combined meeting date)

MOTION: Zaborowski moved, second by Brandtjen to adjourn at 4:12 p.m. Motion carried 5-0.

Respectfully submitted,

Approved on:_____

Kathleen M. Cummings
Secretary